National Network of Libraries of Medicine

Pacific Northwest Region

Quarterly Report: 2001-2006 Year 5 Quarter 3

November 2005 – January 2006

A. Network Programs

- 1. Health Professional Access to Information Services Nothing to report this quarter.
- 2. Assess Needs of Health Science Librarians
 In December, Maryanne Blake sent out a web-based continuing education survey to health sciences librarians in the PNR and PSR regions to assess their needs for learning and updating their work-related skills and knowledge.
- 3. Network Membership Program In this region as of the end of this quarter:
 - a. 157 Full Members—same as last quarter. (Note that this number does not include WAUPNR, which is counted as a full member in DOCLINE Institutions because WAUPNR is active in DOCLINE. However, WAUPNR is the LIBID for the NN/LM PNR office.)
 - b. 199 Affiliate Members—same as last quarter.
 - c. 155 full DOCLINE participants—two less than last quarter. GSK Bio-Montana (MTURBI) and GSK Bio-Seattle (WAUJLE) closed effective 01/03/06. (Note that this number omits two Demo Libraries, WAUXXF and AKUXXK, which are "active" DOCLINE participants but are not real accounts; it also omits WAUPNR, which is an active DOCLINE participant but is the LIBID for the NN/LM PNR office. It also omits the three "Borrow-Only" DOCLINE libraries: Oregon State University ORUGYU; Willamette University ORUGYO; and Shriner's Hospital for Children Research Department, ORUCDQ—(these are counted as affiliate members.)
 - d. 24 Public Libraries—no change from last quarter. One of these public libraries, Port Townsend Public Library, WAUZEG, is a DOCLINE participant (and therefore a full member). Three of the public libraries listed in DOCLINE are not network members—their records were entered by NLM staff because they'd had ILL transactions with NLM: Seattle Public Library's record (WAUGZW), Asotin County Library (WAUJNV), Hillsboro Public Library (ORUJNT). So, 21

- network members are public libraries—20 affiliate members and one full member.
- e. 148 libraries are contributing their Serial Holdings data to DOCLINE—1 less library than last quarter. This figure is obtained by using the DOCLINE filters "My Region" and "Reports Serial Holdings." This search returns a total of 151 institutions, two of which are demo libraries and one of which is the NN/LM PNR office. Eliminating those 3 leaves 148.

4. Document Delivery

Electronic Document Delivery funding was offered to eligible Network Members. The final day for submission was January 31. Three libraries applied for award funding to improve their document delivery operations with electronic means such as scanners or software. Letters of congratulations to the Administration of previously funded EDD award participants were written and distributed.

5. Resource Libraries

Visits were made to local Network Members to discuss resource sharing and document delivery needs and concerns: Bastyr University, Children's Hospital & Regional Medical Center and Swedish Medical Center Library.

Further local visits are planned.

Gail Kouame traveled to Buckland, an Alaska Native village, with Kathy Murray, Resource Library representative from University of Alaska, Anchorage - November 7-9.

G. Kouame co-presented at Spokane Public Library with Mary Wood, Resource Library representative from the Intercollegiate College of Nursing - November 17.

6. Communication

PNR staff participated in regularly scheduled NN/LM, Consumer Health, Outreach Coordinator and other conference calls.

G. Kouame also participated in a follow-up teleconference regarding the "Fit to a T" program December 12).

With G. Kouame and Roy Sahali, and Jon Schindehette from the University of Washington Creative Services as our consultant, M. Blake planned a publicity campaign for the Western Migrant Stream Annual Meeting in January, as well as for use with other Latino outreach that the PNR will be doing.

M. Blake presented a brief tutorial on using Survey Monkey at the all-NN/LM teleconference on November 3.

There were 213 messages on HLIB-NW, the regional discussion list that the RML manages and maintains. Twenty of these messages, or 9%, were sent from PNRNews, the official NN/LM PNR announcement list.

- 7. Regional Advisory Committee
- G. Kouame continued to moderate hip-pnr listserv for the Consumer Health Advisory Committee.
- 8. Monitor region's programs Nothing to report this quarter.
- 9. User Feedback Nothing to report this quarter.
- 10. Training Facility Nothing to report this quarter.
- 11. NLM User/Non-User Needs Assessment Nothing to report this quarter.
- 12. NLM Grants
 Nothing to report this quarter.
- 13. Follow-up with NLM-funded Projects

PNR staff continued to monitor five "Electronic Access to Health Information" awards as well as four Express Outreach awards.

B. Outreach Programs

1. Outreach to Health Professionals

On December 8 Linda Milgrom presented a one-day workshop, "Collaborating with Public Health Professionals and Agencies in Your Area: A Special Training Opportunity." Nine librarians, at least one from each state in the region, attended and shared experiences and plans for projects and activities with the public health workforce. By accepting travel funds to Seattle, each participant agreed to conduct at least one public health training before April 2006. The website for the workshop is at http://nnlm.gov/pnr/training/phresources.html.

L. Milgrom presented "Navigating the Web: Internet Resources for School Nurses" in Edmonds, Washington, Jan 27.

On December 13, M. Blake taught a class on public health information on the web for the Washington State Department of Health Injury Prevention Conference in Stevenson, Washington

2. Consumer Health Information Services

As noted above, G. Kouame joined Kathy Murray from UAA and provided training and resources to the Buckland, Alaska school students and staff as well as members of the community on November 7-9.

After considerable consultation with NNO and NLM staff, L. Milgrom and M. Blake exhibited at the annual meeting of the Washington State Chapter of ACP. The exhibit was carefully coordinated with the ACP Foundation to promote the Rx:Information Project.

- 3. Training to Support Electronic Access to Health Information
- G. Kouame provided a series of training sessions throughout Northeast Washington and Idaho regarding consumer health information mostly for public libraries staff, November 15-18.

The PNR awarded three \$500 mini-exhibit awards this quarter:

- University of Alaska Anchorage for the Alaska Rural Health Assn meeting, to be held in Anchorage in February.
- Ann Uffalussy for the Montana Parish Nurses organization to exhibit at the Missoula Health Fair, Jan 7.
- Ethlyn Gibson, MultiCare Health System to exhibit at Health Care in Communities of Culture event, in February.

Due to processing time and the approach end of the contract, we suspended awarding of additional Planning or Impact awards until the new contract begins.

Staff monitored the 11 express outreach awards. Each project manager submitted a mid-term progress report in November.

We kept in touch with ongoing Outreach Project Awardees:

- Public Health Nursing project (OHSU, Portland, OR), was awarded an extension until April.
- Evaluating and Promoting Health Literacy in Recovering Alcoholics and Addicts at the Seattle Salvation Army Adult Rehabilitation Center (UW Health Sciences Library, Seattle, WA), had some personnel changes but adjusted plans and remains on schedule.
- Skagit County Health Literacy Project (Skagit Valley Hospital, Mount Vernon, WA), on schedule.
- Alaska Health Information Outreach Project (Alaska Division of Public Health, Juneau, AK), on schedule.
- Walking for Health (Willamette Falls Hospital, Oregon City, OR), on schedule.

We also kept in touch with PIs of the five COPPA awards funded through NN/LM PNR subcontracts. Two of these are scheduled for completion in February, others in March.

- G. Kouame monitored the five currently funded AEHI projects.
- 4. Exhibits and Presentations at Meetings
- L. Milgrom and librarians from University of Alaska Anchorage prepared a workshop on Public Health information sources for the Alaska Health Summit. However, the workshop was

cancelled due to low registration. Nonetheless, L. Milgrom exhibited at the meeting, visited the UAA Resource Library, and met with staff of the Alaska Division of Public Health (who are currently conducting an outreach project funded by the PNR).

- L. Milgrom presented a PubMed update at the Washington Medical Librarians Internet Users Group meeting, Seattle, January 26.
- L. Milgrom also attended the American Public Health Association meeting in Philadelphia (December 10 14) and helped staff the NLM exhibit booth.

National exhibits this quarter:

None

Regional exhibits this quarter:

- Alaska Health Summit (Alaska Public Health Assn), Anchorage, AK, November 28 -December 2
- Washington Chapter, American College of Physicians, Seattle, WA November 4 5
- Western Migrant Stream exhibit, Portland, OR, January 26 29
- 5. Technology Awareness and Integration Nothing to report this quarter.
- 6. Library Improvement Nothing to report this quarter.
- 7. Connections
 Nothing to report this quarter.

C. Enhancements

D. Administration, Staff, and Other [Added Category]

PNR staff attended a pilot class convened by Susan Barnes and Cindy Olney, "Planning and Evaluation of Health Information Outreach Projects" regarding outreach and evaluation of outreach activities focusing on community-based organizations on January 20.

PNR staff attended the MLA satellite broadcast on patient safety on November 14.

- G. Kouame continues with planning the Western Chapters meeting scheduled to take place in Seattle in October 2006.
- L. Milgrom participated in conference calls and meetings of the NN/LM Exhibit Design Team and the Technical Assistance group.

- L. Milgrom also met with Carol Cahill and Ann Madhavan, the Sewell Fellow Librarians at Public Health Seattle & King County and Group Health Cooperative to discuss their fellowship projects.
- M. Blake participated in conference calls and meetings of the UER Web Site Redesign Team.
- M. Blake attended the day-long class on public health information taught by L. Milgrom on December 8.
- M. Blake was appointed by M.J. Tooey to the MLA Vital Pathways Task Force, a committee for hospital librarian advocacy.